

Case Study: Craig International deploy Engeneum's Supplier Invoice Processing Solution globally during the Covid pandemic



Multi-currency and multi-lingual invoice processing using ABBY Flexcapture

Challenge

Craig International provide a complete procurement trading house solution to the oil and gas industry and needed to deploy a consistent data capture, validation and verification process for all supplier invoices for their worldwide operations. Invoices were previously manually processed locally in each of the 9 finance locations creating processing delays, inconsistent rules and input errors.

Solution

The Engeneum Invoice Processing solution was deployed out across 9 global offices during the Covid pandemic. This solution supports multi-currency including GBP, USD, CAD, OMR, EUR, AED, ZAR, and is multi-lingual including English, Arabic and German. A particularly useful feature is the ability to handle multiple VAT codes on 1 invoice.

With over a 100 users across 8 countries, invoices are first processed through the ABBY software to capture the header and line level details, invoices are then checked for validity, plus supplier and purchase order information is verified.

The invoice and the data is then loaded into the Engeneum solution for query processing and approval, and ultimately archiving for record keeping purposes.

A unique feature is that a 'corrected' invoice is passed back through the ABBY Flexcapture solution to ensure the validation was not by-passed. Validated and verified data is then passed through to both Microsoft Dynamics GP for posting and payments and to Engeneum's online portal for original image multi-language search and view capability.

How the solution was delivered?

- ABBY - Flexcapture for Invoices is installed on a server at the Craig International Data Centre
- The ABBY verification client is run across Craig's Wide Area Network (WAN)
- The Query Resolution, Invoice Approvals and On-Line Archive solution operates in the Engeneum Digital Asset Management environment hosted in Microsoft Azure
- The Invoice data is sent to Microsoft Dynamics GP using the Smart Connect integration tool



Name
Craig International

Headquarters
Bridge of Don
Aberdeen, Scotland

Industry
Procurement

About Craig International
With over 70 specialised buyers and bases in across the globe, Craig International combines international sourcing and rapid delivery to provide a truly world class service.

Website
<https://craig-international.com>

"I am very proud of how the team have worked closely with Craig International to implement this efficient, streamlining solution during lockdown"

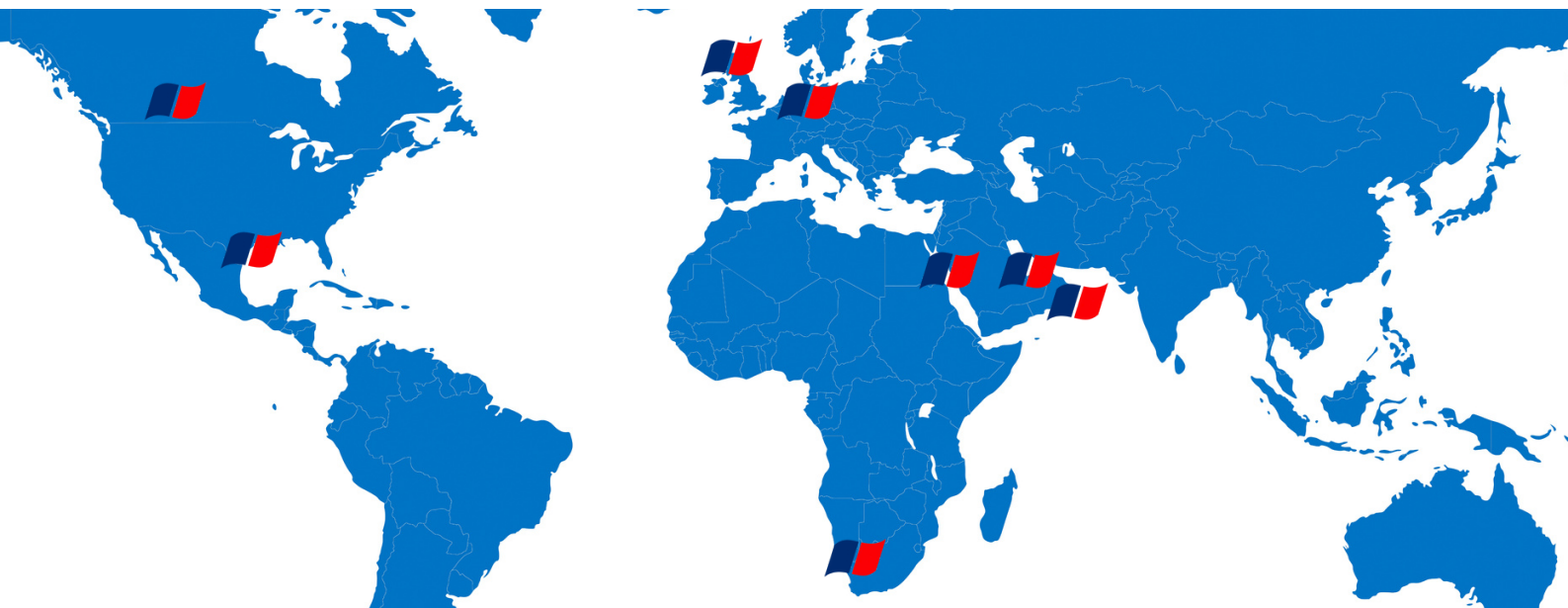
Chris Haden, CEO at Engeneum

KEY BENEFITS FOR CRAIG INTERNATIONAL

- Significantly improving accounts payable processing efficiencies
- Saved time and improved operational efficiency
- Reduced errors, consistent checking and validation
- Automated error handling
- Removed the need to store paper copies of invoice and supporting documents
- The Craig team are able to access invoices anywhere in the world.
- View invoices with ease to see costings when quoting for new business
- Direct integration into Dynamics GP for accuracy and timeliness
- Craig International can make modifications and add locations themselves


ABOUT ENGENEUM INVOICE PROCESSING

- Scan paper invoices, load electronic invoices and save invoices from email
- High speed deployment and 'teach' facility to improve accuracy
- Workflows for approvals/ authorisation/query resolution to automate flow
- Connects to Dynamics GP, Sage™ plus Oracle, SAP, JDE, By Design, and many others
- Supports multiple output formats available for data & source files
- Check invoices are valid and avoid duplications
- Verify date in range, invoice totals and VAT is correct
- Connect to supplier systems for download of purchase order matching and upload of invoice data



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